

DECISION MEMORANDUM

**TO: COMMISSIONER ANDERSON
COMMISSIONER HAMMOND
COMMISSIONER LODGE
COMMISSION SECRETARY
COMMISSION STAFF
LEGAL**

**FROM: MICHAEL DUVAL
DEPUTY ATTORNEY GENERAL**

DATE: APRIL 25, 2023

**SUBJECT: IN THE MATTER OF SHERRY COLE'S FORMAL COMPLAINT
AGAINST ROCKY MOUNTAIN POWER; CASE NO. PAC-E-23-12.**

On March 16, 2023, Sherry Cole ("Petitioner") filed a formal complaint ("Complaint") with the Idaho Public Utilities Commission ("Commission"). Petitioner alleges that Rocky Mountain Power, a division of PacifiCorp ("Company"), overcharged her while her meter was cross-connected with her neighbor's meter. Petitioner states her subsequent bill was inappropriately correlated to her neighbor's higher power consumption. The Company investigated the matter and made changes to correct the meter bases. While acknowledging some remedial actions and compensation by the Company, Petitioner believes further compensation is necessary to be made whole.

Petitioner requests further compensation from the Company.

RECOMMENDATION

Commission Staff ("Staff") recommends the Commission issue a Summons to the Company directing it to answer or otherwise respond to the Complaint within 21 days.

COMMISSION DECISION

1. Does the Commission wish to issue a Summons to the Company directing it to answer or otherwise respond to the Complaint within twenty-one (21) days?
2. Anything else?



Michael Duval
Deputy Attorney General